



## Team Development using Jigsaw@work

The Jigsaw@work is a simple, fun, practical tool that can be incorporated into your Flourishing People management training programme or team development day.

The following overview describes what might happen during a typical 1 day team development workshop, aiming to develop participants' understanding and appreciation of each other so that they can work towards becoming a more effective team.



The workshop shows how each of us has a central way of making sense of reality; a personality strategy that informs everything we do. Participants recognise themselves with a degree of clarity that will amaze, even shock, but after the shock comes the realisation that they have an array of drivers and abilities which are characteristic of their style.



Workshop participants using Jigsaw@work to create their own personality profile



Having discovered the real YOU and understood the characteristics of your style, the second piece of the jigsaw is introduced as participants develop the skills to identify the personality drivers of their customers, colleagues or friends and family.



The third piece of the jigsaw falls into place as participants learn and practise the skill of adaptation; moving away from their natural dominant style towards the style of the individual they are communicating with.



The fourth and final piece of the jigsaw is the resulting connection made with customers, colleagues or friends. A successful connection is made when participants incorporate their new understanding into their everyday lives.

Flourishing People uses the Jigsaw@work in workshops tailored to address issues including customer care, sales, team building, stress management, leadership, communication and motivation. Call us today on 0845 0945 400 to discuss your needs.